



CORONA-PANDEMIC FRAMEWORK AND HYGIENE CONCEPT

HOTEL PRINZREGENT MUNICH



To enforce the Infection Protection Act (IfSG), the following framework and hygiene concept is implemented in the company

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and implemented on an ongoing basis.

The aim is to ensure the safety of our guests and employees at all times with the help of the hygiene standards and in compliance with the legal requirements.

1. organizational matters

All hygienic principles and HACCP guidelines continue to apply.

Each employee has been instructed on the in-house measures for protection against COVID-19 as well as the behavior in the work area and guest contact. These instructions are documented and retained.

Shifts are ideally to be completed with established teams to better understand the chain of infection in the event of a suspected infection and to quarantine team members only.

Employees with acute respiratory symptoms of any severity are not allowed to work.

The facility communicates the need for compliance with safety measures to guests. House rules are consistently exercised against guests who do not comply with the regulations.



The company monitors compliance with the operational protection and hygiene concept on the part of employees and guests and takes appropriate measures in the event of violations.

2. General safety and hygiene rules

- 2.1 A minimum distance of 1.5 m must be maintained between all guests to whom the contact restriction applies. The highest priority is also to maintain the distance rule of 1.5 m between persons in all rooms, including sanitary facilities, as well as when entering and leaving the premises and in corridors, hallways, stairways and outside areas. This applies to guests and employees. Persons for whom the contact restriction does not apply in relation to each other do not have to observe the distance rule between each other.
- 2.2 Guests who do not belong to the same household in relation to each other may not be accommodated together in one room.
- 2.3 All guests must wear an FFP2 mask during their entire stay at the hotel and especially when moving around in public areas. This applies to both indoor and outdoor areas, such as the hotel's own terrace. The only exceptions are when staying in your own guest room and when sitting at a table in the restaurant. Here, the mask may be removed.
- 2.4 The Company's employees are obliged to wear an FFP2 or a medical mask in accordance with the applicable occupational health and safety regulations.
- 2.5 Guests and employees are provided with sufficient washing facilities, liquid soap, disposable towels or functional rolls of disposable towels and, if necessary, hand disinfectant (effective range at least "limited virucidal"). Employees are trained in proper hand washing. Sanitary facilities are equipped with soap dispensers and disposable towels or fully functional rolls of disposable towels. Drying fans currently promoting viruses have not always been present.
- 2.6 The company has a cleaning concept according to HACCP, which additionally takes into account the frequency of use of contact surfaces, e.g. door handles, and can be viewed at any time on request.
- 2.7 For the stay in the gastronomy, the inn DER BIERMANN there is a separate and the gastronomy adapted protection and hygiene concept.



3. Requirement for the stay in the hotel

- 3.1 For an overnight stay with a professional background, for a business purpose, for a medically necessary treatment, a custody or right of access, as well as for another credibly necessary reason.

If one of the above-mentioned reasons exists and the stay is mandatory for these very reasons, the guest may book a stay at the hotel.

The guest is thus exempt from the testing obligation.
For possible follow-up, the contact details of the guest are recorded. This is done via the registration form upon arrival at the hotel.

Furthermore, all mentioned safety and hygiene rules apply for and during the stay.

- 3.2 For overnight stays with a tourist and private background.

These overnight stays are allowed again if the 7-day incidence is stable below 100, starting Friday, May 21, 2021. There is a testing requirement for these overnight stays. Vaccinated persons with complete vaccination protection and recovered persons and children up to their 6th birthday are exempt from mandatory testing.

Proof of complete vaccination protection or recovery not more than 6 months ago must be provided by the guest and checked by staff. Documentation of proof will not be provided. Furthermore, the documents may NOT be copied.

All other tourist guests may only be admitted if they have a negative result of a test carried out no more than 24 hours ago.
PCR tests performed or POC antigen tests performed no more than 24 hours ago. The test must be clearly identifiable to the guest by name. A self-test will not be accepted as proof. In case of a longer stay, a test must be repeated every 48 hours.

Guests are allowed to travel in Germany without restrictions with regard to the incidence in their hometown or home county. There are no national regulations that prohibit the accommodation of guests from regions with high incidence values / national risk areas.



If the incidence in the city of Munich exceeds 100 for three consecutive days, tourist guests must leave on the day after next after the announcement (5 days after the incidence of 100 has been exceeded).

For possible follow-up, the contact details of the guest are recorded. This is done through the registration form at the hotel upon arrival.

Furthermore, all mentioned safety and hygiene rules apply for and during the stay.

4. Implementation of protective measures for employees and guests in the operational process.

4.1 Before entering the establishment

- 4.1.1 Guests are informed that if symptoms of acute respiratory illness of any severity or fever are present, overnight accommodation is not possible.
- 4.1.2 Guests will be informed about the observance of the distance requirement of at least 1.5 m and the cleaning of hands with the provision of disinfection facilities.
- 4.1.3 Guests shall wear an FFP2 mask from the moment they enter the hotel. Excluded in the own room and at the table of the gastronomy.

4.2 Contact between guests and employees

- 4.2.1 Internal company processes are adapted so that contact with the guest is reduced to the minimum necessary.
- 4.2.2 The distance between employees and guests should also be 1.5 m.
- 4.2.3 Protection at the reception desk with check in and check out is further reinforced by a device made of plexiglass in addition to the wearing of masks.
- 4.2.4 The haptic contact of the guests with objects of use (ballpoint pens, etc.) will be limited to the most necessary and designed in such a way that cleaning, disinfection or replacement will take place after each use. The intervals of cleaning or replacement are recorded in the cleaning concept and are binding.



4.3 Entertaining guests in the company

- 4.3.1 In principle, guests are seated at the table. Hospitality is provided at the tables. Food and beverages are to be consumed at the place. The distance between employees and guests should be 1.5 m. To ensure the minimum distance between guests and service staff, service cutbacks must also be accepted.
- 4.3.2 The spacing of tables ensures that guests maintain the necessary distances of at least 1.5 m from other persons, even when taking their seats and leaving. Persons for whom the contact restriction does not apply in relation to each other are also permitted to sit together without a minimum distance. The current legal situation applies here.
- 4.3.3 The minimum distance also applies where there are no seats.
- 4.3.4 The haptic contact of the guests to commodities (menu etc.) is limited to the most necessary and designed in such a way that cleaning, disinfection or replacement takes place after each use. The intervals of cleaning or replacement are recorded in the cleaning concept and are binding.
- 4.3.5 In the service procedures, care is taken to ensure that food and beverages go to the guest without additional risk.
- 4.3.6 The rinsing processes ensure that the specified temperatures are reached to ensure safe cleaning of the dishes and glasses.
- 4.3.7 The walking routes of the guests are planned, specified and signposted.
- 4.3.8 Breakfast
 - A self-service buffet currently occurs, if only on a limited basis, in the form of sheltered and packaged foods. All other food and beverages are brought to the guest's place by the staff. There is a separate breakfast plate for each guest in this regard.

Guests from one household may eat breakfast together at the table. Guests traveling together from different households must sit at different tables or at the same table with 1.5 m distance to the second household



5. Other regulations and measures

There are no separate rules for guests from abroad. The identical testing obligation applies as for domestic tourist guests or business travelers.

Should guests develop symptoms during their stay, they must leave the establishment immediately.

Biermann Hotelbetrieb Messe München GmbH

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